

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ORIGINAL

For Commission Use Only:

Case: 02-0432

ILLINOIS COMMERCE COMMISSION  
JUN 24 1 10 PM '02  
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

DEBORAH A. WAITE

Against (Utility name):

COMMONWEALTH EDISON

As to (Reason for complaint)

Being charged as a business  
in excess of 8 years, only repaid for 3 years

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

4426 S. Whipple Chicago IL 60632

The service address that I am complaining about is

4426 S. Whipple Chgo. IL 60632

My home telephone is

(773) 927-7976

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 927-7976

(Full name of utility company) COMMONWEALTH EDISON CO. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

FORMAL COMPLAINT SEC. TITLE 83 SEC. 280.75

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Com Ed has been charging my residence as a business for more than 8 yrs. 5 yrs ago Com Ed installed new meters & the installer was inside my residence, where it is obvious that there is no business. Finally the error was found by Com Ed when I questioned my bill increase, however they only refunded 3 yrs of the overdraft. If I owed Com Ed 8 yrs of payments, I am certain they would require full payment. I only ask the same of Com Ed. P.S. Enc. are copies X3 of bills since 1994. I recover monies owed me from Com Ed & interest which they earned on my over charged payments which were made & given to them for the last 8 yrs, due to their error.

Date: 06-20-02  
(Month, day, year)

Complainant's Signature Deborah Waitkus

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

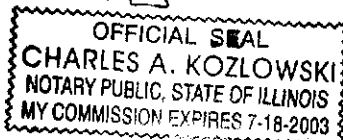
A notary public must witness the completion of this part of the form.

I, DEBORAH WAITEKUS, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Deborah A. Waitkus

Subscribed and sworn/affirmed to before me on (month, day, year) 06/20/02

Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.